



From guest requests to the investment committee, on data you can't share

NeodyAI for Hotels & hospitality · Hotels, hotel owners and operators, hotel REITs

Where the time goes in hospitality



Manager reports in every format

Each property reports differently, so the portfolio view is built by hand.



Memos built from MNPI

Investment memos and asset commentary draw on information that can't leave the deal team.



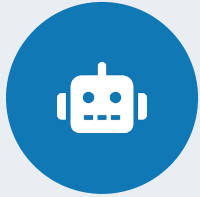
Guests waiting on replies

Requests and online reviews pile up during busy shifts.

NeodyAI takes on this work with AI that prepares, checks and chases, while your people decide.



AI does the work. Your team stays in control.



AI does the work

Reads documents, checks them against your rules, drafts and follows up across the systems you already use.



Your people decide

It runs beside your team first. Autonomy is earned on measured agreement, and taken back automatically when quality drops.



Your data stays protected

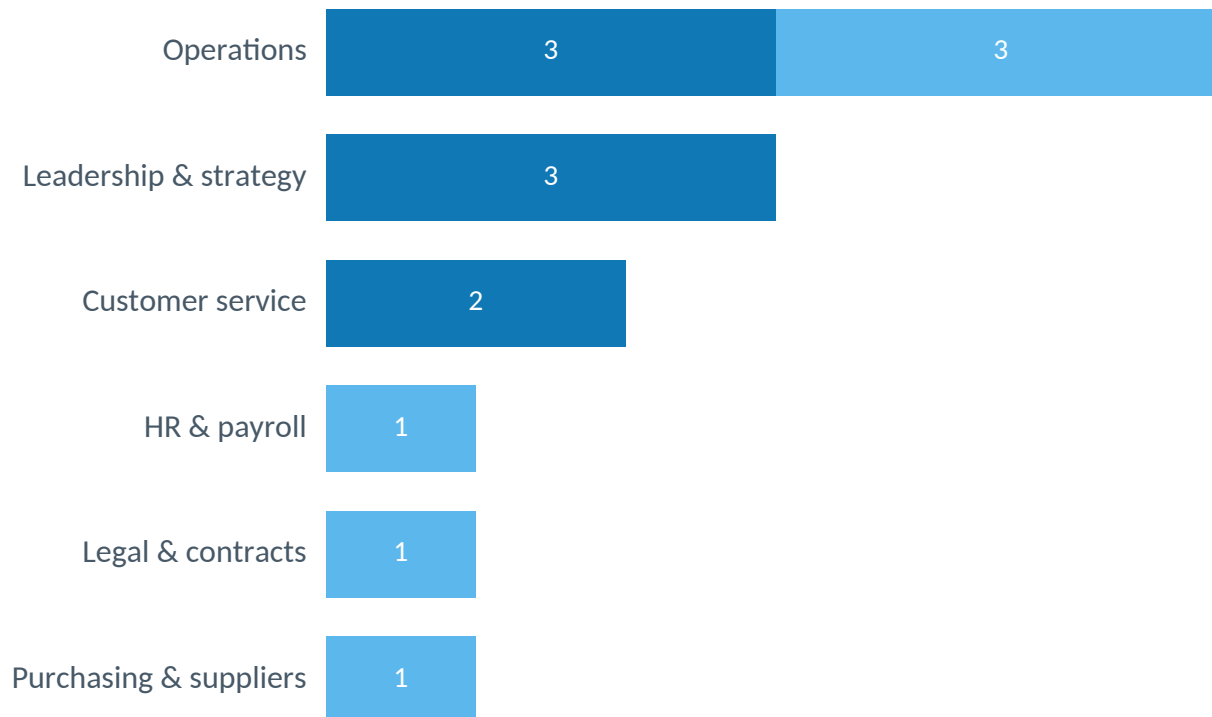
Sensitive fields are protected before any model sees them, and every action is on the record.



14 use cases for hospitality

Use cases by department

■ Made for hospitality ■ Also applies



8

made for hospitality

2

high value at low or medium effort

1

ready to run or start from a template

Every use case is on a card in the appendix.



Where we'd start



OPERATIONS

Manager report review

Monthly operator reports checked against the management agreement and budget; questions sent back.

Intake & extract → Validate → Follow up

Value high · effort medium · Guide



CUSTOMER SERVICE

Online review replies

Replies to online reviews drafted in your voice for a quick approve.

Draft

Value medium · effort low · Guide



OPERATIONS

Shift handover notes

What happened on the shift pulled from logs and messages into a handover the next shift reads.

Consolidate → Draft

Value medium · effort low · Guide



The work AI takes on



7

Intake & extract

Reads emails, PDFs and forms



5

Consolidate

Pulls sources together and matches them



5

Draft

Writes the first version for a person to edit



4

Follow up

Chases people until the gap is closed



4

Route

Sends each item to the right person



2

Validate

Checks documents and data against your rules



Your sensitive data stays protected

Sensitive data these use cases touch



5

Material non-public
information



4

Business confidential



2

Personal information



1

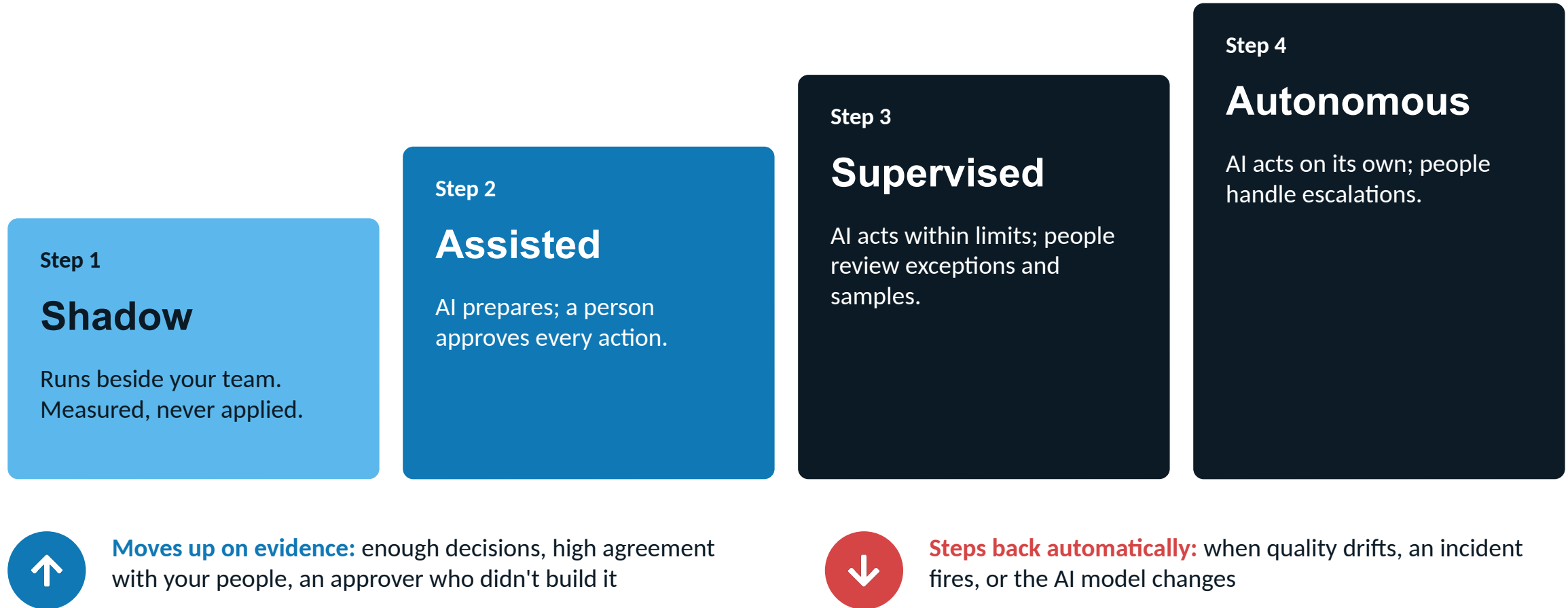
Trade secrets

Rules they fall under

Reg FD · 3



Your team approves until the AI has earned more



Works with the systems you already use



Shared files

6 use cases



Email

5 use cases



Chat & messaging

3 use cases



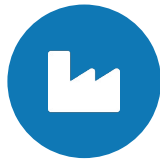
Property management system

3 use cases



Accounting system

1 use case



ERP

1 use case



HR & payroll system

1 use case



How to get started



01

Try the free workflows

Run sample processes free, including one on protected sample data



02

Pick your first use case

We'd suggest Manager report review, or the pain that costs you most



03

Run it beside your team

Nothing is applied until your people agree with its work



04

Add the next one

The second use case is faster: connections and approvals already exist

Use cases made for hospitality (1 of 2)

OPERATIONS

High risk

Manager report review

Monthly operator reports checked against the management agreement and budget; questions sent back.

Intake & extract → Validate → Follow up

Value high · effort medium · Guide

OPERATIONS

Medium risk

Portfolio operations view

Property P&Ls, PMS and market data pulled into one portfolio view, watched for what is off plan.

Consolidate → Analyse history → Monitor & alert

Value high · effort high · Guide · Reg FD

OPERATIONS

Low risk

Shift handover notes

What happened on the shift pulled from logs and messages into a handover the next shift reads.

Consolidate → Draft

Value medium · effort low · Guide

LEADERSHIP & STRATEGY

Medium risk

Investment committee memo

Offering memos, comps and market data pulled into one deal file and an IC memo draft.

Research → Consolidate → Draft

Value high · effort high · Guide · Reg FD

LEADERSHIP & STRATEGY

Medium risk

Asset-management commentary

The monthly asset-management commentary drafted from the numbers and the operators' explanations.

Consolidate → Draft

Value medium · effort medium · Guide · Reg FD

LEADERSHIP & STRATEGY

Medium risk

Deal pipeline screening

Incoming deals screened against your investment criteria; the fits passed on with reasons.

Intake & extract → Route

Value medium · effort medium · Guide



Use cases made for hospitality (2 of 2)

CUSTOMER SERVICE

Medium risk

Guest requests

Guest messages answered and requests routed to housekeeping or maintenance, chased until done.

Converse → Route → Follow up

Value medium · effort medium · Guide

CUSTOMER SERVICE

Low risk

Online review replies

Replies to online reviews drafted in your voice for a quick approve.

Draft

Value medium · effort low · Guide



Also applies, from other industries

OPERATIONS

Medium risk

Maintenance work orders

Breakdown and maintenance requests turned into work orders, prioritised and assigned by skill.

Intake & extract → Route → Follow up

Value medium · effort medium · Template ready

OPERATIONS

Medium risk

Property maintenance requests

Tenant requests triaged, routed to the right vendor and chased until closed.

Intake & extract → Route → Follow up

Value medium · effort medium · Guide

OPERATIONS

Medium risk

SOP & work-instruction answers

Staff ask how to do a task and get the answer from your SOPs and manuals, with the page cited.

Answer

Value medium · effort low · Guide

HR & PAYROLL

Medium risk

Timesheet checks

Timesheets checked against schedules and rules (overtime, breaks) before payroll.

Intake & extract → Validate

Value medium · effort medium · Guide

LEGAL & CONTRACTS

Medium risk

Lease abstraction

Key terms, dates and obligations pulled out of leases into a summary you can search.

Intake & extract → Draft

Value high · effort medium · Guide

PURCHASING & SUPPLIERS

Low risk

Supplier quote comparison

Quotes from several suppliers read and compared like for like, with a recommendation.

Intake & extract → Consolidate → Recommend & optimise

Value medium · effort medium · Guide

