



Less admin per patient, with PHI protected field by field

NeodyAI for Healthcare practices · Clinics, dental and specialist practices

Where the time goes in healthcare practices



Prior auths and denials

Staff spend hours assembling packets and chasing denied claims.



Intake re-keyed

Patient forms and eligibility checks are typed in and verified by hand.



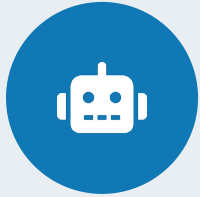
No-shows cost the day

Missed appointments leave gaps nobody had time to fill.

NeodyAI takes on this work with AI that prepares, checks and chases, while your people decide.



AI does the work. Your team stays in control.



AI does the work

Reads documents, checks them against your rules, drafts and follows up across the systems you already use.



Your people decide

It runs beside your team first. Autonomy is earned on measured agreement, and taken back automatically when quality drops.



Your data stays protected

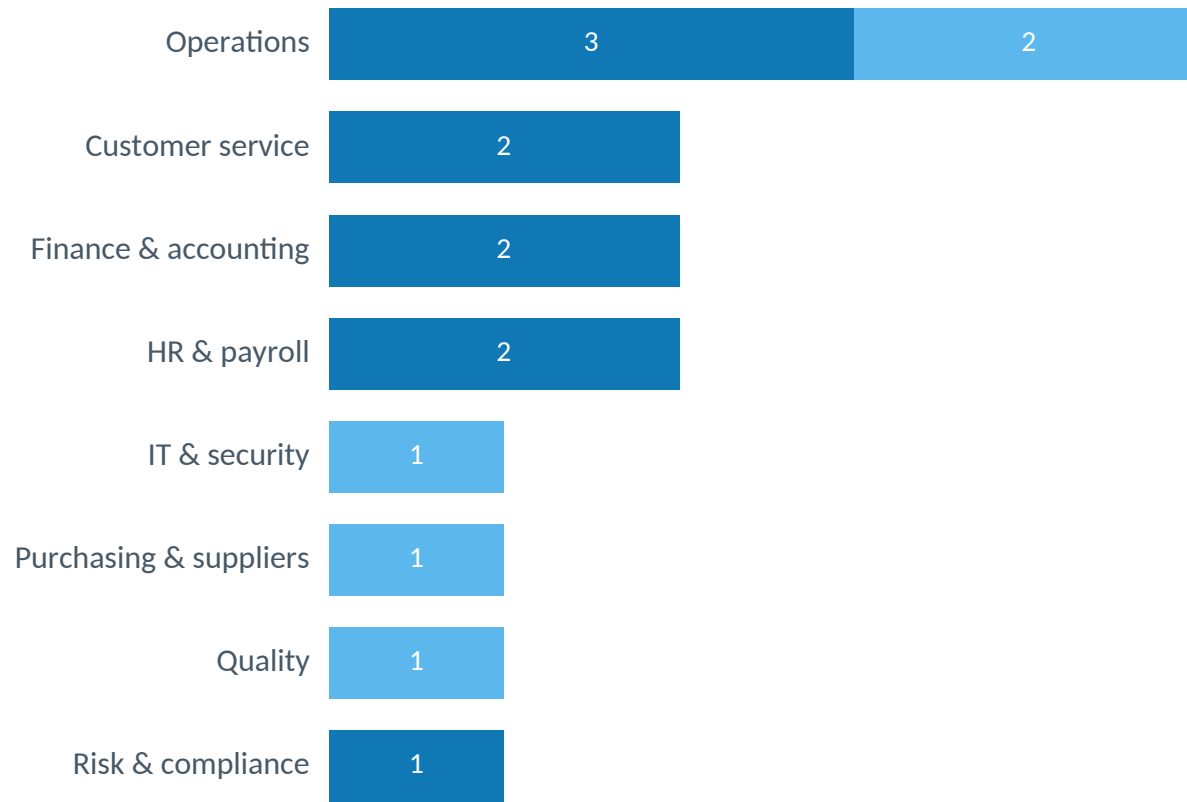
Sensitive fields are protected before any model sees them, and every action is on the record.



15 use cases for healthcare practices

Use cases by department

■ Made for healthcare practices ■ Also applies



10

made for healthcare practices

4

high value at low or medium effort

1

ready to run or start from a template

Every use case is on a card in the appendix.

Where we'd start



FINANCE & ACCOUNTING

Claim denial follow-up

Denied claims sorted by reason, appeals or corrections drafted, and patterns reported.

[Analyse history](#) → [Draft](#) → [Follow up](#)

Value high · effort medium · Guide



CUSTOMER SERVICE

Online review replies

Replies to online reviews drafted in your voice for a quick approve.

[Draft](#)

Value medium · effort low · Guide



OPERATIONS

Patient intake forms

Intake forms, IDs and insurance cards read and checked before the visit; gaps asked for.

[Intake & extract](#) → [Validate](#) → [Follow up](#)

Value high · effort medium · Guide



The work AI takes on



8

Follow up

Chases people until the gap is closed



5

Validate

Checks documents and data against your rules



4

Consolidate

Pulls sources together and matches them



4

Draft

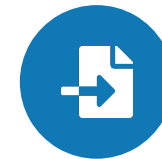
Writes the first version for a person to edit



4

Monitor & alert

Watches and flags what needs attention



2

Intake & extract

Reads emails, PDFs and forms



Your sensitive data stays protected

Sensitive data these use cases touch



Health information

5



Personal information

3



Trade secrets

1

Rules they fall under

HIPAA · 5

GLBA · 1

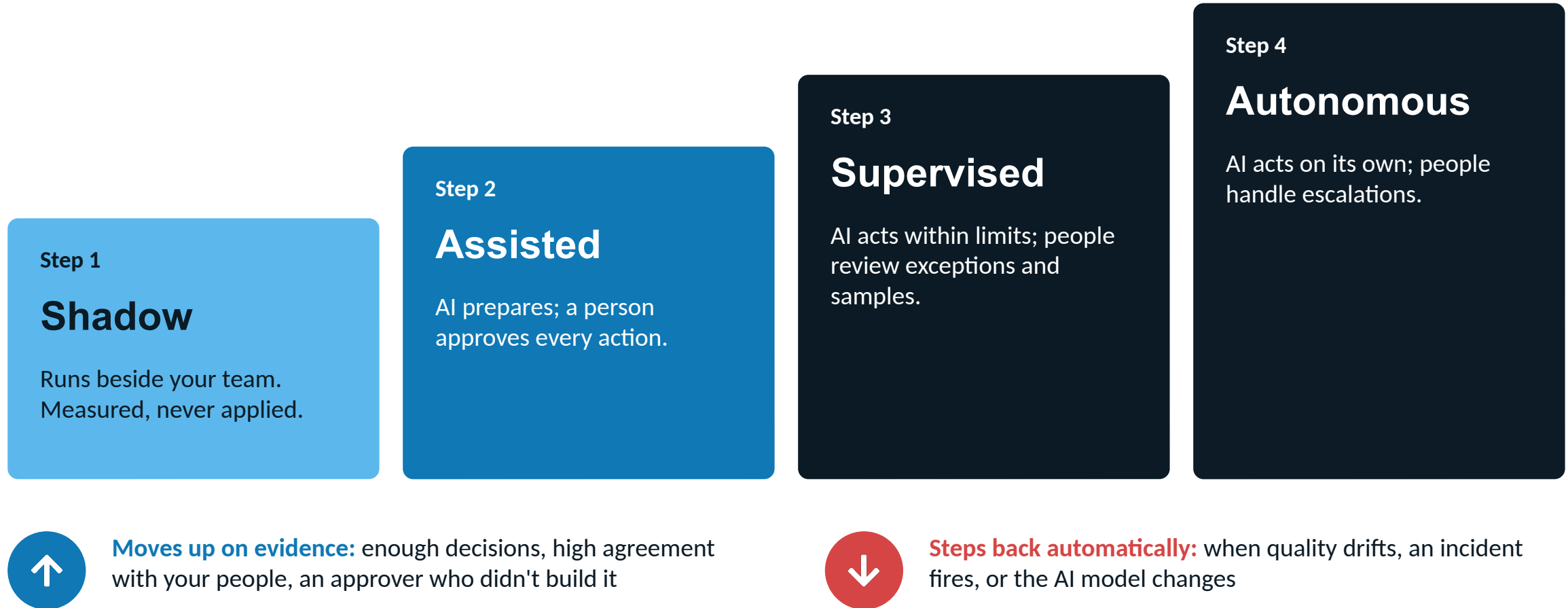
ISO 9001 / IATF 16949 · 1

SOX · 1

Third-party risk guidance · 1



Your team approves until the AI has earned more



Works with the systems you already use



**Practice
management / EHR**

5 use cases



Shared files

4 use cases



HR & payroll system

3 use cases



Chat & messaging

2 use cases



Email

1 use case



Service desk

1 use case



How to get started



01

Try the free workflows

Run sample processes free, including one on protected sample data



02

Pick your first use case

We'd suggest Claim denial follow-up, or the pain that costs you most



03

Run it beside your team

Nothing is applied until your people agree with its work



04

Add the next one

The second use case is faster: connections and approvals already exist

Use cases made for healthcare practices (1 of 2)

OPERATIONS

High risk

Patient intake forms

Intake forms, IDs and insurance cards read and checked before the visit; gaps asked for.

Intake & extract → Validate → Follow up

Value high · effort medium · Guide · HIPAA

OPERATIONS

High risk

Prior authorization packets

Prior-auth requests assembled from the chart and followed up with the payer.

Consolidate → Draft → Follow up

Value high · effort medium · Guide · HIPAA

OPERATIONS

Low risk

Shift handover notes

What happened on the shift pulled from logs and messages into a handover the next shift reads.

Consolidate → Draft

Value medium · effort low · Guide

CUSTOMER SERVICE

High risk

Appointment reminders & no-shows

Reminders, confirmations and rebooking for missed appointments.

Follow up → Converse

Value medium · effort low · Guide · HIPAA

CUSTOMER SERVICE

Low risk

Online review replies

Replies to online reviews drafted in your voice for a quick approve.

Draft

Value medium · effort low · Guide

FINANCE & ACCOUNTING

High risk

Claim denial follow-up

Denied claims sorted by reason, appeals or corrections drafted, and patterns reported.

Analyse history → Draft → Follow up

Value high · effort medium · Guide · HIPAA



Use cases made for healthcare practices (2 of 2)

FINANCE & ACCOUNTING

High risk

Insurance eligibility checks

Patients' coverage verified before appointments; problems flagged to the front desk.

[Validate → Execute](#)

Value medium · effort medium · Guide · HIPAA

HR & PAYROLL

Medium risk

Timesheet checks

Timesheets checked against schedules and rules (overtime, breaks) before payroll.

[Intake & extract → Validate](#)

Value medium · effort medium · Guide

HR & PAYROLL

Medium risk

Training & certification tracking

Required training and licences tracked per person; reminders before they lapse.

[Monitor & alert → Follow up](#)

Value medium · effort medium · Guide

RISK & COMPLIANCE

Low risk

Regulatory change monitoring

New rules and guidance watched; what changes for you summarised with the affected policies.

[Monitor & alert → Research](#)

Value medium · effort medium · Guide



Also applies, from other industries

OPERATIONS

Medium risk

Licence & permit renewals

Licences, permits and certificates tracked, with renewals started well before they lapse.

Monitor & alert → Follow up

Value medium · effort medium · Template ready

OPERATIONS

Medium risk

SOP & work-instruction answers

Staff ask how to do a task and get the answer from your SOPs and manuals, with the page cited.

Answer

Value medium · effort low · Guide

IT & SECURITY

Medium risk

Access review certification

Who has access to what, compared with their role; managers asked to confirm or remove.

Consolidate → Validate → Follow up

Value high · effort medium · Guide · SOX · GLBA

PURCHASING & SUPPLIERS

Medium risk

Supplier risk monitoring

Critical suppliers watched continuously for financial, cyber and news risk; alerts with evidence.

Monitor & alert → Research

Value medium · effort medium · Guide · Third-party risk guidance

QUALITY

Medium risk

Audit-readiness evidence

Evidence for ISO or customer audits gathered and checked against the standard; gaps chased.

Consolidate → Validate → Follow up

Value medium · effort medium · Guide · ISO 9001 / IATF 16949

